



## You're protected

# With this Worry-Free Satisfaction Guarantee

Office Depot® Brand ink and toner (the "Product") is warranted to be free from defects in materials and workmanship for a period of 12 months from date of purchase ("Warranty Period") when stored, installed and used under normal conditions. If the Product does not perform to the published specifications for print quality and cartridge yield during the Warranty Period, the Product will be replaced or a refund issued at the option of the buyer. The Product is also warranted not to damage a print head or a printing mechanism or component when stored, installed and used in accordance with the Product procedures or the equipment manufacturer's recommended procedures. In the event of any damage to a print head, a printing mechanism or component caused solely and directly by the use of the Product,

Swinton Avenue Trading will pay the reasonable cost of service and repair, provided the buyer: (1) provides written notice of such damage within thirty days and (2) delivers a written service report, signed by a reputable technical service facility, identifying the Product as the sole and direct cause of such damage, along with print samples and damaged or replaced parts. Contact your Office Depot Business Solutions Division Account Representative to submit a written claim. Swinton Avenue Trading and Office Depot accept no responsibility for damage to the equipment printing components due to lack of routine and proper service, maintenance or cleaning of the equipment, including the replacement of equipment components at the end of their rated lives, as recommended by the equipment manufacturer.

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