Quarterly Independent Third-party Audit of Travel Program Prices

January-March 2026



Methodology of Price Audit

- The audit is conducted by an independent third-party, comparing prices available through Pitt's Travel Program to outside booking tools by analyzing airfare/car rental searches using:
  - Concur online booking tool that works in conjunction with Anthony Travel, Pitt's contracted Travel Management Company
  - Direct booking through provider (i.e., airline or rental agency)
  - One consolidator site (Expedia, Orbitz, etc.)
- Audit searches utilized top destinations for Pitt travel:
  - 10 city pairs for flights (7 domestic, 3 international)
  - 10 domestic cities for car rental (except December 2022)

Methodology Price Audit

- Controls for the audit sample, included:
  - The number of trip days were aligned for each city pair search. On average, trips were booked approximately 21 days in advance. In some cases, there were airline-specific contract benefits included for booking 7 days or less in advance
  - Timeframe of search is aligned across airfares and car search is aligned with flight selected
  - Each fare search is conducted simultaneously across sites to ensure the date/time of the actual search is consistent.
  - Airfare class is "Economy" for domestic / “Business Class” for international and verified as aligned (same for comparable flight)
  - Car rental class utilized is Mid-Size / Intermediate

Price Match Audit

Average savings when booking through Pitt Travel Program:

Contracted Vendors	FY2025 2nd Quarter Average Savings	FY2025[1] 3rd Quarter Average Savings	FY2025 4th Quarter Average Savings	FY2026 1st Quarter Average Savings	FY2026[2] 2nd Quarter Average Savings	FY2026 3rd Quarter Average Savings
DELTA **	2.40%	2.13%	2.72%	2.29%	6.32%	3.83%
UNITED **	2.91%	3.71%	2.71%	4.75%	1.96%	1.60%
Southwest	2.03%	2.07%	0.94%	2.89%	2.84%	3.10%
American Airlines **	NA	7.21%	5.23%	4.32%	1.78%	1.53%
enterprise	21.42%	29.92%	32.79%	19.49%	7.07%	22.52%

[1]February 2025 is the first month AA agreement was reinstated and applied to search

[2]FY2026 2nd Quarter Average Savings only includes October and November due to contract negotiations with 3rd party vendor

**30% of airfares are international

University of Pittsburgh

Additional Negotiated Benefits

Pitt's negotiated agreements with the following preferred air carriers also provide various additional benefits to travelers:

Benefit	Delta	United	American	Southwest
Duty of care	✓	✓	✓	✓
Corporate Discount	✓	✓	✓	✓
Seating / Boarding Upgrade	✓	✓	✓	
Free Ticket Change (additional fare may apply)	✓	✓	✓	✓
Status Match	✓	✓		✓
Special Route Promos		✓		
Precheck/Clear Discounts		✓		
Joint Venture/Alliance Discounts (INTL ONLY)	✓	✓		
Free Wi-Fi (requires a frequent flyer number)	✓			